



13
mo. WARRANTY

TEXAS

We've Got You Covered



COVERAGE THAT GIVES YOU REAL-LIFE ASSURANCE



Refrigerant included



No age restrictions on
appliances and systems



Free listing
coverage up to \$1,500

Requesting service is easy!

Simply visit
HWAHomeWarranty.com

or call **(888)492-7359**

HOW DOES A HOME WARRANTY PROTECT YOU?

You're covered for life's big emergencies—fire, theft, severe weather damage—by your homeowners insurance policy. But can you relax when it comes to everyday disasters? Your appliances and plumbing, electrical and heating/cooling systems have limited lifespans due to normal wear and tear. A Home Warranty of America plan **helps reduce your out-of-pocket repair and replacement costs** for essential home systems—and gives you **peace of mind**.

REAL-LIFE ASSURANCE

Re-key service

Refrigerant included

No age restrictions
on your home





WHY CHOOSE HWA?

For over two decades, Home Warranty of America has helped homeowners like you stay safe and feel comfortable when buying, selling or just living in their homes.

When you choose HWA, you're choosing:

- 13 months of initial coverage
- A fully customizable plan that meets your unique needs
- Easy-access customer service via phone, email, chat or web
- Coverage of more than 120 items
- Protection against unknown pre-existing conditions
- FREE Seller's Coverage on active listings for up to 180 days (\$1,500 limit)
- No age restrictions on your home
- Multi-year plans
- Newly enhanced claims process
- Coverage for townhomes, condos and investment properties and new construction plans
- Dependable service from a national network of independent qualified service technicians*

*HWA is not a contractor but engages independent qualified service technicians to service homes.

NEW AND IMPROVED SERVICE EXPERIENCE

- Easy access online portal to file and receive real-time status on claims
- Email alerts at key points in the claim cycle
- Access to over 10,000 contracted, licensed and background checked service providers
- Dedicated concierge team for emergency claims management

WE'RE HERE WHEN YOU NEED US

Request Service | File a Claim | Ask Questions



Visit [HWAHomeWarranty.com](https://www.HWAHomeWarranty.com) or
call (888) 492-7359



We're available to take your call from:
7 a.m.–8 p.m. CT Monday–Friday
8 a.m.–6 p.m. CT Saturday
9 a.m.–5:30 p.m. CT Sunday



FAQs

- Q. What's the difference between a home warranty and homeowners insurance?
- A. A home warranty is designed to apply when your home's covered appliances and systems break down due to normal wear and tear. That's different from homeowners insurance, which pays for damages and losses caused by unexpected events such as fire and weather damage—but won't help if your washing machine breaks down.
- Q. Are there dollar coverage limits on covered items?
- A. Yes—these are clearly outlined in your contract. You'll find limits on covered items such as heating and cooling systems, water heaters, alarm systems, etc.
- Q. Are the service technicians licensed?
- A. Yes! The network of servicers are a fully vetted and background screened group of service companies.
- Q. Is there a wait period to file a claim?
- A. No! HWA real estate plans do not include a waiting period.
- Q. How do I file a claim?
- A. Filing a claim is easy. Go to HWAHomeWarranty.com and click the File a Claim button on the home page, or call 888-492-7359 and select option 2.
- Q. When do I pay my Trade Call Fee?
- A. The Trade Call Fee is collected at the time service is scheduled.
- Q. What if I cancel my claim/service? How do I get a refund for my Trade Call Fee?
- A. If you need to cancel your claim you can call us directly and request a refund for your Trade Call Fee. You can receive a full refund as long as a service provider has not been onsite to repair or start repair on the claim item.



Terms & Conditions

SCAN THE QR CODE TO VIEW THE
TERMS AND CONDITIONS



ASK US ABOUT THESE OTHER PLAN/PRICING OPTIONS

		GOLD		DIAMOND		MARQUISE	
		Trade Call Fee	Annual Fee	Trade Call Fee	Annual Fee	Trade Call Fee	Annual Fee
Over 5,000 Square Feet							
	5,000 – 7,499 Square Feet	\$75	\$855	\$75	\$990	\$75	\$1,080
	7,500 – 9,999 Square Feet	\$75	\$1,663	\$75	\$1,925	\$75	\$2,100
	Over 10,000 Square Feet	\$75	\$2,138	\$75	\$2,475	\$75	\$2,700
Multi-Flats							
	Duplex	\$75	\$855	\$75	\$990	\$75	\$1,080
	Triplex	\$75	\$1,235	\$75	\$1,430	\$75	\$1,560
	Fourplex	\$75	\$1,615	\$75	\$1,870	\$75	\$2,040
Multi-Year							
	2 Year	\$75	\$903	\$75	\$1,045	\$75	\$1,140
	3 Year	\$75	\$1,330	\$75	\$1,540	\$75	\$1,680
New Construction (coverage begins on the 366th day after close)							
	2 Year	\$75	\$475	\$75	\$550	\$75	\$600
	3 Year	\$75	\$618	\$75	\$715	\$75	\$780
	4 Year	\$75	\$784	\$75	\$908	\$75	\$990

Mother-in-Laws Units: Call 888-492-7359 for pricing.

A SELLER’S HOME WARRANTY BENEFITS EVERYONE—HERE’S WHY:

When it’s time to sell your home, you need everything to be in good working order. After all, no one notices a leaky pipe or other home issue faster than a prospective buyer. A seller’s home warranty can make it easier to fix covered issues quickly—and keep buyers from moving on to the next listing.

The benefits of taking advantage of free coverage during the listing period, and offering a home warranty to the new buyers include:

- May help you sell your home faster by reducing apprehension from buyers’ minds
- Makes it easier to respond to price objections brought on by aged systems or home inspection surprises
- May reduce the chance of post-sale repair disputes by giving buyers peace of mind

We’ve Got You Covered

This coverage is free during the listing period for up to six months, with the option to extend for up to 12 months (\$1,500 limit). The coverage transfers to the buyer post-sale, so it’s a win-win.

13
mo.
WARRANTY



BUYERS FORM

REQUIRED INFORMATION (If placing your order via phone or online have this information ready)

Buyer's Name(s)

Address, City, State, Zip

Buyer's Email

Buyer's Phone Number

Closing Date

Home Type ☐ Single Family Home ☐ Townhome/Condo/Mobile Home
☐ Duplex ☐ Triplex ☐ Fourplex

Home Size ☐ < 5,000 square feet ☐ 5,000 – 7,500 square feet
☐ 7,500 – 10,000 square feet ☐ > 10,000 square feet

CLOSING INFORMATION (IF AVAILABLE)

Closing Company

Closing Agent

Phone Number

Closing Number

PLAN LEVELS < 5,000 Square Feet	GOLD \$475	DIAMOND \$550	MARQUISE \$600	LISTING FREE
Trade Call Fee	\$75	\$75	\$75	Same as Buyer Plan
Covered Items*				
Unknown Pre-Existing Conditions*	✓	✓	✓	-
Unknown Insufficient Maintenance*	✓	✓	✓	-
Heating System/Furnace	✓	✓	✓	\$50 Optional Coverage
Air Conditioning System/Cooler	✓	✓	✓	
Ductwork	✓	✓	✓	
Plumbing System	✓	✓	✓	
Stoppages/Clogs	✓	✓	✓	✓
Permanent Sump Pump	✓	✓	✓	✓
Water Heater Including Tankless	✓	✓	✓	✓
Instant Hot Water Dispenser	✓	✓	✓	✓
Whirlpool Bath Tub	✓	✓	✓	✓
Electrical System	✓	✓	✓	✓
Ceiling Fans and Exhaust Fans	✓	✓	✓	✓
Door Bells, Burglar & Fire Alarm Systems	✓	✓	✓	✓
Central Vacuum	✓	✓	✓	✓
Dishwasher	✓	✓	✓	✓
Garbage Disposal	✓	✓	✓	✓
Built-In Microwave	✓	✓	✓	✓
Range/Oven/Cooktop	✓	✓	✓	✓
Trash Compactor	✓	✓	✓	✓
Garage Door Opener	✓	✓	✓	✓
Subterranean Termite Treatment [±]	✓	✓	✓	-
Kitchen Refrigerator w/Ice Maker	-	✓	✓	✓
Washer/Dryer Package	-	✓	✓	✓
Telephone Line	-	✓	✓	-
Re-Key	-	✓	✓	-
SEER/R-410A Modifications	-	✓	✓	-
Premium Coverage	-	✓	✓	-
OrangePlus	-	-	✓	-

PLAN LEVELS				
Townhome/Condo/Mobile Home	\$455	\$520	\$570	FREE

Selected Plan	Plan Cost
Optional Coverage	Optional Coverage Cost
Total Plan Cost	

*Subject to detailed terms and conditions. Limitations and exclusions apply. See contract for specific coverage information. ±Available on buyer plans only. Covered items must be in proper working order on coverage start date.

±Subterranean termite treatment service fee is paid to the authorized repair technician at the time of service. †Includes applicable sales tax.

The price for the Plan is to be paid at closing and includes all fees payable to HWA for service and Plan administration, except for trade call fees you will owe for each service request. Service contracts are provided by AIG Warranty Guard, Inc., 500 West Madison, Suite 3000, Chicago, IL 60606-6613.



13-Month Home Warranty
We've Got You Covered

PLAN ACCEPT/DECLINE

I have been offered a Home Warranty of America home warranty for my home and understand the terms/conditions of coverage.

☐ Buyer's Coverage date of closing ☐ Seller's Coverage

☐ Decline benefits of this coverage. Signature _____

Waiver Purchase of this coverage is not mandatory. Applicant has reviewed the home warranty plan and hereby declines coverage. Applicant agrees to hold the real estate broker and agent harmless in the event of a subsequent mechanical failure which otherwise would have been covered under the warranty plan.

REAL ESTATE AGENT INFORMATION

Initiating Agent Name

Whom do you represent?

☐ Buyer

☐ Seller

Company Name

Phone

Email

Other Party's Agent

OPTIONAL COVERAGE

- ☐ \$50 Optional Seller's Coverage (Heating/Cooling/Ductwork)
- ☐ \$70 Green Plus Coverage
- ☐ \$90 External Water Line Repair
- ☐ \$195 External Water Line + Sewer & Septic Line Repair
- ☐ \$190 Pool/Spa Combo
- ☐ \$190 Additional Pool or Spa
- ☐ \$345 Salt Water Pool (includes Pool/Spa Combo)
- ☐ \$100 Well Pump
- ☐ \$75 Septic System/Sewage Ejector Pump and Septic Tank Pumping
- ☐ \$35 2nd Refrigerator†
- ☐ \$50 Freezer – Stand Alone†
- ☐ \$50 Kitchen Refrigerator w/Ice Maker† (included in Diamond and Marquise plans)
- ☐ \$85 Washer/Dryer Package† (included in Diamond and Marquise plans)
- ☐ \$70 Premium Coverage (included in Diamond and Marquise plans)
- ☐ \$100 Orange Plus (included in Marquise plan)

GREEN PLUS COVERAGE

- Covered system or appliance will be replaced with an ENERGY STAR qualified product (Dishwasher, Refrigerator, Washer/Dryer)
- Heating System replacement with 90% efficiency model
- Water Heater replacement with Tankless Water Heater

PREMIUM COVERAGE

Includes coverage for over 30 items traditionally not covered by basic home warranty plans:

- Water heater – sediment buildup
- Plumbing – fixtures, faucets, shower heads
- Plus over 25 more items!

ORANGE PLUS COVERAGE

- Code violations and permits up to \$250
- Unknown improperly matched and/or installed systems
- Increases Professional Series Appliances up to \$2,500
- Increases toilet replacement up to \$600
- Removal of defective equipment